

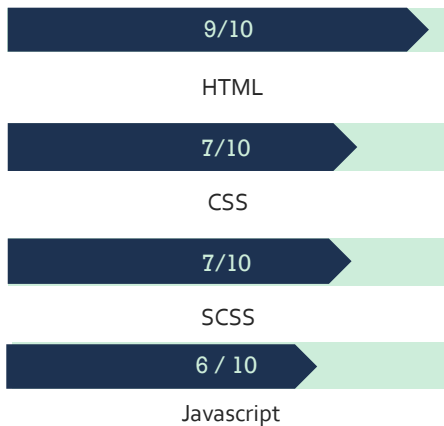
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ABOUT ME

A second year Computer Science student with an affinity for problem solving, web development and programming in general

I am very passionate about software, it's not just something I do in school. I love every aspect of creating a product for an end user. From the actual UX/UI design to the backend inner workings.

SKILLS



EDUCATION

Computer Science
Vancouver Island University
2018-2022

EXPERIENCE

Retention Agent

Nordia Inc / Nanaimo B.C / June 2019 - current

Helping customers with technical and non-technical issues, mitigating customer frustration and aiding in sales

- Customer Service
- Sales associate
- Developing VBA scripts that help managers automate their daily excel tasks

IELTS Instructor

Beijing Normal University / Peoples Republic of China, Shenzhen / August 2017 – April – 2018

Instructing and preparing University students for the IELTS exam to enter wester University

- Preparing lecture and course work materials
- Conducting realistic mock exams
- Evaluating end of semester student performance
- Organizing large scale marketing and sales events